Department of
HEALTH &
HUMAN SERVICES

Developmental Disabilities, Acquired Brain Disorder and In-Home Supports Waiver Waitlist Quarterly Report, Fiscal Year 2025, Quarter 2

Prepared for Health and Human Services Oversight Committee, April 25h, 2025
Division of Long Term Supports and Services (DLTSS)
Bureau of Developmental Services (BDS)

All funding requests on behalf of individuals seeking services through the Developmental Disabilities Waiver (DD), Acquired Brain Disorder Waiver (ABD) and In-Home Supports Waiver (IHS) for fiscal year 2025 (FY25) were funded for Quarter 2 (Q2).

The data utilized for this report was taken from the registry in the New HEIGHTS/NH EASY system. Upcoming service needs for individuals are populated by Area Agency staff into the NH EASY registry when an individual and/or guardian indicates they would like to receive services through the DD, ABD or IHS waiver within the next 5 years.

Developmental Disabilities (DD) Waiver

For FY25, Q2, funds were requested for 75 new individuals for DD waiver services. BDS allocated funds for all 75 requests, represented as follows:

Status	Count	Percentage
A*	35	47%
B**	40	53%
Total	75	100 %

*A – Individuals exiting school
**B – Individuals newly eligible to the developmental services system

Of the 75 individuals that were allocated funds for services to begin in Q2, 29 of the individuals withdrew their request for services.

Status	Count	Percentage
A	9	31%
B	20	69%
Total	29	100%

Of the remaining 46 individuals allocated funds within Q2, 42 were projected to start their services within Q2.

Status	Count	Percentage
A	24	57%
B	18	43%
Total	42	100%

Of the 42 individuals projected to start services in Q2, 30 individuals started services, and 12 individuals did not start services.

Status	Count	Percentage
Receiving full/partial services	30	71%
Services have not begun	12	29%
Total	42	100%

The delay reasons identified for the 12 individuals who did not start services have been identified as follows:

Delay Reason	Count
Medicaid eligibility	8
Individual/family request	4
Total:	12

In Home Supports (IHS) Waiver

For FY25 Q2, funds were requested for 11 new individuals for IHS waiver services. Two individuals subsequently withdrew their requests for services. BDS allocated funds for the remaining 9 individuals. All 9 individuals started services in Q2.

Status	Count	Percentage
Receiving full/partial services	9	100%
Services have not begun	0	0%
Total	9	100%

Acquired Brain Disorder Waiver (ABD)

For FY25 Q2, funds were requested for 4 new individuals for ABD waiver services. Three individuals subsequently withdrew their requests for services. BDS allocated funds to the remaining individual. The delay reason identified for the individual was because they did not have Medicaid.

Status	Count	Percentage
Receiving full/partial services	0	0%
Services have not begun	1	100%
Total	1	100%

Waiver Service Start Delays and Remediation Efforts

The top 3 primary factors that result in the delay of starting new services are as follows:

- Securing a provider agency
- Individual/family request
- No current Medicaid open

The Department issued 45 workforce/recruitment and retention strategy grants totaling $15,584,648 to home and community-based providers. These grants were 100% federally funded by the American Rescue Plan Act (ARPA) as part of New Hampshire's Reinvestment Plan section 9817. The Center for Medicare and Medicaid Services approved the Department's request to extend the funding to allow the grantees until December 31, 2025, to complete their workforce/recruitment and retention plans. Forty of the 45 grant recipients requested and have been approved for the no cost extension as approved by the Governor and Council on March 12, 2025, and March 26, 2025.

BDS facilitates weekly meetings with enrolled service coordination agencies to ensure ongoing communication, review of service authorizations for individuals seeking waiver services, changes to waiver services, and to review delays in services. BDS also hosts a bi-weekly meeting with all provider agencies to share information and resources. Individual provider meetings are also scheduled when requested. In addition, BDS hosts a monthly Intake Coordinator meeting with all Area Agency intake staff to ensure ongoing communication, share workflow information and best practices and identify system and data needs.